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MEDIA RELEASE

ROYAL FACILITIES PTY LTD SCORES 89.64% FOR CUSTOMER SATISFACTION

The judging process for the 2025 Australian Achiever Awards for Australia's **Cleaning & Maintenance Services & Supplies** category was completed on 1st May.

Royal Facilities scored a highly recommended 89.64%.

Now in its twenty-eighth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a business's own customers. The awards provide an indication of a well-run business where satisfied customers are a sign that a business is healthy, worthy of praise and increased custom.

The award system focuses on eight criteria, each scored separately, namely: Time-Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication, Overall Perception and Referral. The criteria are rated individually in percentage terms, and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses that have achieved award status over the last few years can be viewed at www.achiever.com.au.

Some of the comments Australian Achiever received from Royal Facilities Pty Ltd clients are:

Royal Facilities are pretty good to deal with. They are punctual and good at general cleaning.

I am happy with Royal Facilities' service. The team is amazing, kind, and friendly. They are good to deal with, are always on time, and they keep our office clean.

I have extensive experience with Royal Facilities for business and personal matters. I would not choose to work with them if they did not benefit me, so I trust them enough to use them for my business. The staff are well-trained, polite, and easy to work with. They are always willing to accommodate my requests.

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For verification of this report, please contact:
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